

APPENDIX 3

Progress update on implementing the Memorandum of Understanding between Barts Health NHS Trust, NHS North East London and The City and the London Borough of Tower Hamlets

1. Overview

Immediately prior to the formation of Barts Health NHS Trust, the London Borough of Tower Hamlets (LBTH), NHS East London and The City (subsequently Tower Hamlets Clinical Commissioning Group) and Barts Health entered into a memorandum of understanding with respect to a number of health and social care factors to reduce health inequalities and improve the health of local people.

2. Purpose

This paper provides an update from Barts Health NHS Trust to our partners on the actions undertaken by the Trust to implement the Memorandum of Understanding (MOU) in 2013.

3. Activity from Barts Health NHS Trust

- 3.1. Members of LBTH Overview and Scrutiny Committee and LBTH Health Scrutiny Commission toured The Royal London Hospital on 16 January, visiting the Emergency Department, urgent care service and the maternity unit
- 3.2. Our Trust Board receives a patient story at every meeting
- 3.3. Initial contacts made between the Tower Hamlets Healthwatch young people's panel and the Women and Children's Health Clinical Academic Group
- 3.4. We meet regularly with all local Healthwatches, including Healthwatch Tower Hamlets. We are looking to formalise these meetings into a Healthwatch reference group to look at topics such as patient experience, Turnaround and quality of care
- 3.5. LBTH was invited to take part in our smoking cessation consultation, which will help us implement plans to make all Barts Health sites a smoke free environment

- 3.6. Representatives from our sexual health, inclusion, membership and patient experience teams attended the Stepney Green Fair on 10 August
- 3.7. Representatives from our sexual health, diabetes, membership, patient experience and Emergency Department nursing leadership teams attended the Tower Hamlets Healthwatch launch
- 3.8. We are attending the Tower Hamlets Clinical Commissioning Group public engagement event on 19 October
- 3.9. Our Community Works for Health team have been shortlisted for the Health Service Journal Awards to be held in November under the workforce category. They were also highly commended last year
- 3.10. Our Community Works for Health team hosted a community awards event to acknowledge those who have gained/graduated from apprenticeship and training within Barts Health. Awards included the Star Award, Access to Practical Nursing Studies and Nursing Assistant Training
- 3.11. Barts Health has attended several events to engage with local schools and colleges. Our Public Health team led a group of healthcare professionals at Bishop Challenor School for "Inspire the Future", an event attended by Nick Clegg and Joanna Lumley, where they provided careers advice to students from the school
- 3.12. Our Public Health team also attended the City of London Guildhall for a careers event sponsored by Hackney Education Business Partnership for students from Hackney schools, and organised two events at QMUL's Centre of the Cell facility for students from Mulberry School and Bishop Challenor School, providing information about careers in the NHS. Over 100 students attended these events
- 3.13. The Access to Higher Education Practical Nursing Studies course came to end last year, with seven learners taking part. The course was a pilot qualification with a workbased element which allowed participants to attain the 60 credits which are required to secure a place on a nursing degree course. From the seven learners, three went to university to study nursing and two will be making an application in 2013

- 3.14. Barts Health attended the Osmani Trust health open day earlier in 2013 as part of our joint Tower Hamlets Weight Management Service
- 3.15. Barts Health's Keeping Healthy in Ramadan campaign Trust-wide focused on persuading people to keep hospital appointments during the Holy Month, while providing them with health information including how to continue to take medication even if fasting. The campaign involved leafleting community centres, pharmacies, mosques and GP surgeries across the Trust's patient population area and engaging local and BME media, who reported on the campaign and broadcast discussion items about it. Initial results indicate a drop in A&E attendance throughout the Ramadan period compared to last year
- 3.16. At its Annual Public Meeting on 18 September, the Trust heard a presentation from Community Links, a Newham-based organisation which supports community projects, and a local girls' school about a project to raise awareness of breast cancer and breast screening amongst ethnic minority communities. The project involved training a group of young people who could then educate students at the school. These students in turn were then able to brief their families. Survey information from Community Links suggests a considerable increase in awareness of breast screening amongst parents in the local area
- 3.17. The Jagonari Women's Centre director presented details of our local partnership at the Barts Health External Advisory Group
- 3.18. The Trust exhibited at the Bangladeshi Mental Health Awareness Day on 6 March
- 3.19. We organised a "Have a Go" event at the QMUL Centre of the Cell for Tower Hamlets Schools
- 3.20. We attended careers events at Central Foundation and Mulberry Schools
- 3.21. We are due to sign the Time to Change pledge on 10 October with other members of the LBTH Health and Wellbeing Board

- 3.22. We have joined the LBTH Apprenticeship Forum
- 3.23. We supported Mulberry School's successful application to establish a University Technical College (UTC) with Professor Jo Martin agreeing to join the Board of Governors
- 3.24. We participated in the East End Community Foundation event at State Street Bank, supporting local residents with employment advice
- 3.25. Our Community Works for Health team have achieved the following outcomes:
- 146 LBTH residents aged 18+ supported with employment advice and training, including work placements
 - 44 local residents supported into employment, including 30 young unemployed people recruited into apprenticeship roles
 - 13 more local residents already employed as Barts Health staff enrolled into apprenticeship training
 - Over 100 Tower Hamlets school students supported with work experience and careers advice
- 3.26. However as the recruitment pipeline becomes clearer we expect to have up to 400 vacancies available that could be filled by employable candidates. With the appropriate support and resources from the Local Authority we believe that the we could together:
- § improve the supply of suitably trained job ready candidates from the Borough;
 - § supply other parts of the health economy (e.g. GP Surgeries) with local candidates
 - § Address local deficits in the health workforce (e.g. nurses from Bangladeshi backgrounds) though focused careers advice and promotion (e.g. building on the Nursing and Islam programme)
 - § Develop a comprehensive health and employment programme that include addressing health barriers to employment such as poor mental health and muscular skeletal problems
 - § Support good occupational health among local employers

- 3.27. We attended the Tower Hamlets Commission Fairness launch event on 30 September

- 3.28. We hosted a “patients in research” open day to promote the role of research at Barts Health NHS Trust and the importance to patients

- 3.29. Barts Health received the highly commended award in the Representative Workforce Category of the annual enei awards, promoting nursing careers in the Bangladeshi and Muslim community

30 September 2013

Barts Health NHS Trust